



Carrot Stix™ Lifetime Limited Warranty

Your Carrot Stix™ comes with an Original Owner Lifetime Limited Warranty against defects in workmanship or materials. If the rod proves to be defective in the first thirty (30) days of purchase you may bring it back to the place of purchase for an over the counter replacement.

Thirty one (31) days and beyond from the original purchase date, please follow 3 easy steps to obtain your replacement rod:

1. Call the Carrot Stix™ Toll FREE 1-888-400-0321:
Our Warrantee Representative will be happy to assist you in your warrantee claim. If all our operators are busy, or you call after hours, please, leave your Name and Phone #, and will get back to you as soon as possible. (Warrantee Centre hours 9 am - 5 pm EST)
2. Get your unique Return Authorization Number:
Once you talk to the Carrot Stix™ Warrantee Representative, you will be given a unique Return Authorization Number (RA #) and a shipping address. If you require preferred shipping rates and potential equipment upgrades, please, let our Warrantee Representative know and they will be happy to assist you.
3. Shipping your Carrot Stix™ :
To claim your warrantee, make sure you include the following:
 - A) A \$39.95 fee for shipping and handling will apply to all replacement rods that are thirty one (31) days and beyond the original purchase date. Methods of payment accepted are an International Money Order or a valid credit card;
 - B) A copy of the original receipt;
 - C) The defective rod.

Void Warranty Claims

Warranty is void if the rod has been altered in any way from its original configuration, including unauthorized repair or damage resulting from misuse, abuse or use of the rod for purposes other than those for which it was intended.

Rod models, shipping, handling and other charges are subject to change without notice.

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